

PPBC... “A Place to Belong. One Church—on campus and online”

Frequently Asked Questions:

What can I expect?

We ask that you bring a face covering or mask for each member of the family. If you forget one, one will be provided, but the church will only have a limited supply. Infants and toddlers (children under 10 years of age) will not be required to wear a mask. If you have a health condition that makes it impossible for you to wear a mask, we understand, but otherwise, we are asking everyone to wear a face mask.

We understand face masks can be uncomfortable and some may feel unnecessary. We are asking every member to sacrifice a little comfort for a season and out of love for others, wear a face mask.

If seating is limited, how do I let the church know I’m coming?

Due to current guidelines that will limit seating in our sanctuary (we will be using every other pew), we will have a sign-up process so you and your family can “RSVP” a seat. Details for the RSVP will be communicated soon.

We understand the inconvenience of having to RSVP and know this may temporarily cause a situation where there is not enough seating capacity for everyone. Hopefully in the rare circumstance when there is not enough seating, arriving members may need to return home and watch online. To minimize any potential frustration, we will be monitoring capacity to see if multiple services are needed to accommodate everyone. Your grace and patience are needed.

If seating is limited, why can’t other parts of the building be used?

Using other parts of the building has been considered, but due the length of time and expense it takes to thoroughly sanitize, it is currently better stewardship to limit access to one part of the building—the main worship center.

Will we have Sunday morning small groups?

When we regather on-campus, we will initially have worship service only. (We will also continue our online worship option.) Small groups will continue to meet virtually (e.g. Zoom). We will not have van transportation immediately, since social distancing and sanitization is impractical. In the days to come, we desire to see these restrictions loosened and eventually eliminated.

What happens once I arrive or leave?

On arrival, you will be guided through a contactless experience. Our team will guide you from your car directly to your worship seat. At all times we ask your help in maintaining a 6-foot safe distance from those not in your “family group.”

Greeters will be wearing masks. We will not shake hands, hug, or high-five. Instead, we will air hug, wave, and smile.

Coffee stations will be suspended, and we will not distribute any bulletins or printed materials. While we encourage you to continue giving online, offering buckets will be stationed allowing you to drop off your offering, touch-free. Bulletin and sermon notes will be made available digitally online.

After service, we will dismiss you and direct you on leaving the building to ensure a quick, safe exit.

How is Parkway Place keeping my family safe?

Please know we are committed to protecting your health and safety. While we cannot guarantee a germ-free environment, we are being vigilant in taking steps to help prevent the transmission of COVID-19. Thank you for remaining prayerful, faithful, and flexible. A few of the many precautions we are taking:

- Requiring face masks until current guidelines are loosened.
- Limiting common “touch points” as we engage in contactless worship services.
- Strongly encouraging all attendees over the age of 65 or those who have a compromised immune system to worship with us online. We are one church, on-campus and online!
- Public areas of the church will be cleaned and sanitized before and after worship services.
- Limited restroom availability. If necessary, please use the restroom before worship.
- Hallway traffic and entrance/exit to and from worship will be limited.
- Our sanctuary has been configured to allow for social distancing. We have measured the spacing (we will use alternating rows of pews) to meet federal standards – six feet between family units.

If you or a family member have had any of the following symptoms recently, please worship with us online:

- Fever over 100 degrees
- Cough or sore throat
- Shortness of breath
- Contact with anyone confirmed to have COVID-19 in the past 14 days

We care about your health and safety. If you are in a high-risk group, we encourage you to continue attending our online service.

What if I have additional questions?

Your input is always welcomed. If there are any additional questions or concerns, please email info@ppbc.com.